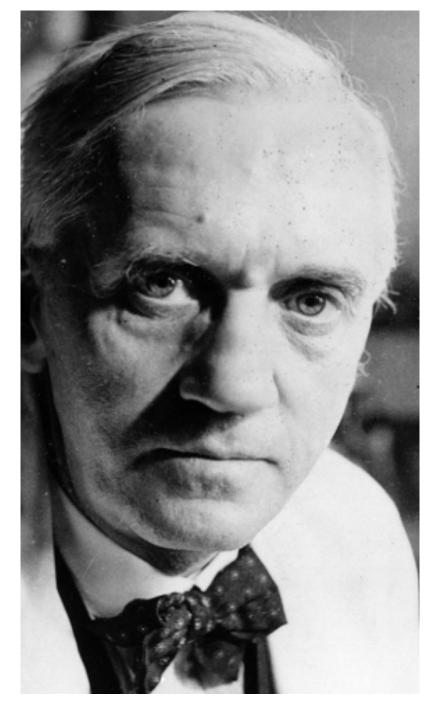


### Institute of Quarrying New Zealand (Inc.)

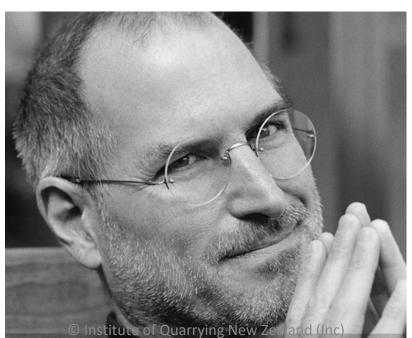
Fit-for-Future Research Project UPDATE

# A trip down the 'Fit-for-Future Quarrying Research Project' 2024 memory lane....

Foresight and Strategic Thinking



















### Four (4) key recommendations from the research.....

Future focused leadership

Diversity, empowerment, and inclusion

Rebuilding trust

Emerging technologies

### 2024 Key Message

Our industry needs to be in the driver's seat, using the capabilities of foresight and strategic thinking, to create our future receiving guidance and support from our industry partners and stakeholders. If we don't, an external will decide our future.



#### Putting the rubber on the road.....

Three Working Parties: Wellington 25 September 2024; Auckland 29 January 2025; Virtual Meetings 19 March and 21 May 2025.

IOQNZ, AQA, MinEx, Workforce Development Councils (2), Chief Mines Inspector, IOQNZ Young Members, Health and Safety organisations, Representation from Small-Medium-Large Quarries (corporate and privately owned)

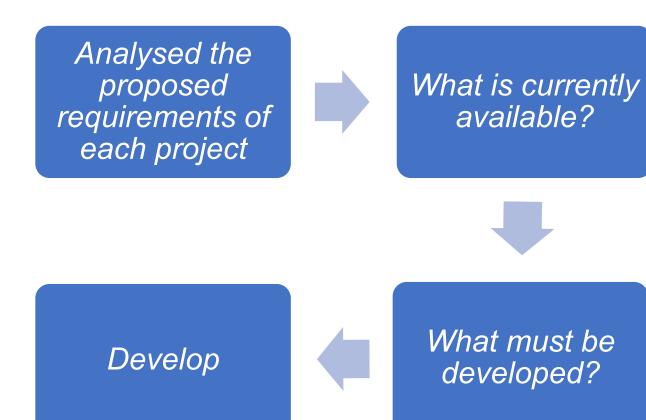
#### Projects being actioned (aligned to recommendations)



A Career Path Competency Based Framework

Building a Bystander Culture for the Extractives Industry Tool and Resource

Courses / Micro Credentials



# Career Path Competency Based Framework

#### **Entry-Level Worker Competencies**

**Overview:** This role is foundational and prepares workers for more specialized positions in the industry.

#### **Core Competencies:**

Health and Safety Compliance
Basic Operations and Maintenance
Environmental Awareness
Basic Equipment Handling

#### **Qualification:**

New Zealand Certificate in Mining and Quarrying (Level 2)

#### **Soft Skills:**

Adaptability
Attention to Detail
Teamwork
Communication

#### **Skilled Worker Competencies**

<u>Overview</u>: Entry-level workers in the quarrying industry typically begin with roles that focus on physical labour, basic operational tasks, and adherence to safety standards. This role is foundational and prepares workers for more specialized positions in the industry.

#### **Core Competencies:**

Advanced Equipment Operation Maintenance and Troubleshooting Quality Control and Measurement Teamwork and Communication

#### **Qualification:**

New Zealand Certificate in Surface Mining and Quarrying (Level 3)

#### Soft Skills:

Problem Solving
Time Management
Customer Service

#### **Supervisor Competencies**

<u>Overview</u>: Supervisors are responsible for overseeing a team of workers, ensuring that operations run smoothly, and that safety, quality, and production targets are met. They require leadership and decision-making skills in addition to technical expertise.

#### **Core Competencies:**

Team Leadership and Mentoring Health, Safety, and Environmental Compliance Digital Proficiency Operational Planning
Problem Solving and Decision Making

Data Analysis

#### **Qualification:**

New Zealand Certificate in Mining and Quarrying (First-line Supervision) (Level 4) in preparation for B-Grade Quarry Manager Certificate of Competence.

#### **Soft Skills:**

Leadership Empathy **Conflict Resolution** 

Inclusion

#### **Manager Competencies**

<u>Overview</u>: Managers are responsible for the strategic direction, financial performance, and overall management of quarry operations. They focus on optimizing productivity, reducing costs, and managing resources, while ensuring compliance with regulatory requirements.

Risk Management

#### **Core Competencies:**

Strategic Planning and Business Management

Financial Management Human Resources Management

Project Management Leadership and Mentoring

Regulatory Compliance and Reporting Digital Proficiency

Data Analysis

#### **Qualification:**

New Zealand Certificate in Mining and Quarrying (Supervision) (Level 5) in preparation for A-Grade Quarry Manager Certificate of Competence.

#### **Soft Skills:**

Strategic Thinking Financial Acumen
Managing Change Negotiation

Inclusion

#### **Technical/Specialist Roles Competencies**

<u>Overview</u>: Technical and specialist roles in quarrying include geologists, laboratory technicians, engineers, environmental scientists, and other experts who focus on optimizing operations through advanced technical knowledge, data analysis, and process optimization.

#### **Core Competencies:**

As relevant to the area of specialty.

#### **Relevant Unit Standards:**

As relevant to the area of specialty.

#### **Soft Skills**:

Analytical Thinking Innovation
Project Management

### Bystander Culture Extractives Industry Framework

#### **Bystander What?**



#### What's the impact?

#### What happens in that moment creates a ripple effect



Loss of confidence Loss of trust Fear Leave job Leave industry

Leave life





Loss of worker
Loss of experience
Increased business cost
Negative workplace culture
Loss of Reputation
Blacklist for potential workers





Increase confidence
Build capability
Career Progression
Positive Influencer



Open, inclusive and supportive team culture Build team capability and experience Build Reputation Preferred Employer



#### **Two Sides of the Same Coin**



3 generations of 'Quarry Chick'



Generation 4

#### Two Sides of the Same Coin

To be honest, it was funny to me for the first couple days. Then it never stopped, and more and more of it got directed at me. I kept doing my thing and making money, but damn people can be annoying.

Don't ever let them see you upset. If you break they'll just use it against you.

I'm over the practical jokes. They mess with my gear and the plant I run.
I'll be off clearing a blockage and someone will move my loader and leave it
idling somewhere random. They think it's funny but all it does is p\*\*\* me off
and makes the boss think I'm lazy.

They look after you. But there are definitely creeps. Helps to have thick skin and some decent friends

I find it hard that because my English is not good, no one talks to me when we have breaks. There is one who sometimes talks to me but then the group always laugh afterwards. They don't know that I understand English well and know they are laughing at me. I laugh too because that's just what I do.

Yeah they say some really feral s\*\*\*. I tell them to stop, but have to do it in a way that sounds like I'm joking with them. If I get grumpy or yell or storm out it will make things 1,000 times worse. Luckily one of the apprentices gets it and makes sure I'm okay when the break is over.

When I said something, I got told "You'll be fine, just don't be so emotional and smile more"

Who knew eating bananas could stir up that much conversation.

"I've Had a Good Experience – But That's Not Everyone's Story"

#### Would you know you had a problem?

#### Other ways to tell we may have an issue ...

Higher turnover rates among women, youth and other minority team members

No tracking around recruitment, promotions, pay fairness, complaints

Members of the work team isolating themselves from the group

Changes in the behaviour of individuals eg decreased interaction

Increased absenteeism

Concerns aren't raised—or are brushed off as jokes or harmless banter

Feedback and suggestions are resisted or dismissed

#### Who's responsibility is it?

Creating a safe, respectful workplace is everyone's job — leaders, staff, contractors, and crews alike.

When we all play our part, we build stronger, more supportive teams. If we see or hear something that isn't right, we have a chance to step in and make a difference.

That's what being an active bystander is all about.



#### What can we do?



### Make a conscious decision to Listen, Watch, Take Notice and Learn.



#### What can we do?





#### YOUR ACTIONS SET THE TONE.







Being an active bystander doesn't mean putting yourself at risk or starting a confrontation. It's about choosing safe, effective ways to show that harmful behaviour isn't welcome on our sites.

#### What the Fit-for-Future team are working on...

#### Industry tools and resources we are working on include:

- Could we have a problem? Checklist
- Bystander Action Guide for Leaders and Work Teams
- Language Guide
- Posters
- Quick reference cards
- Where to get support/help
- Your suggestion here

#### Courses

Designed to prepare managers and leaders for the probable future in the extractives industry



Extractive Industry problem solving designed content and assessment



Extractives Leadership: Emotional Intelligence

Extractives Leadership: Adaptive Leadership

Extractives Leadership: Inclusive Practice

Extractives Leadership: Foresight and Strategic Thinking

Extractives Leadership: Ethical Practice

Micro credential to the New Zealand Diploma in Business (Level 5) – leadership strand



**CPD** standalone

## INSPIRING FUTURES FOUNDATION

# Keen to get involved?

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